



## WELCOME

It takes real courage to face your addiction. The BrightView staff is here to help guide, support, and encourage you on your journey. Our experienced team of caring and trusted professionals work together to ensure that each patient is given the best possible tools and support to successfully reach their goals. Everyone deserves the opportunity to regain control of their life and return to a productive and meaningful way of living.

Addiction is a chronic, progressive, and potentially fatal disease for which there are effective medical treatments. Given this, BrightView is committed to addressing the unique needs of each patient, their family, and the communities we serve. We adhere to the medical model of addiction, recognizing that it needs to be treated on the biological, psychological, and social levels. The goal of life-long remission is the target, and the use of ongoing programs to maintain recovery is necessary. Our individualized treatment plans focus on these issues and are designed to ensure the best possible outcome for each patient.

BrightView's program provides a framework for each patient to apply addiction recovery education to their personal history of substance use. Because addiction not only affects the lives of individuals with the disease but also those around them, BrightView offers education for both the patient and the family about the facts of addiction and the consequences of leaving it untreated. Our staff will assist patients in developing recovery skills and help build other tools to address the complex behaviors of addiction. Individual counselors will provide comprehensive case management services tailored to each patient's needs. And for those struggling to obtain stable recovery, we can provide crisis intervention when needed. In addition to our comprehensive services, BrightView advocates for community peer-group involvement and encourages patients to utilize these sober support networks.

Please let us know if there is anything we can do to assist in your recovery. Your success is our success...we want to do everything in our power to assist you in reaching your goals.

Sincerely,

Corey Waller, MD, MS  
Chief Medical Officer



## WHO WE ARE

BrightView was established to address a significant area of need for medical care that has been created by the current prescription drug/opiate epidemic that is plaguing our nation. This will be accomplished by providing those who suffer under the burden of opiate addiction and other chemical dependencies the chance to recover in a place where they are welcomed, encouraged, and respected. Through the use of medication-assisted treatment and in conjunction with psychological and social services, we will provide those suffering from addiction to receive the necessary assistance to reach their goals.

### Our Core Values:

- **RESPECT** - We actively listen and seek to understand. We create a culture of inclusion by treating others with dignity, kindness, and respect
- **INSPIRATION** – We inspire hope and transformation by living our GREAT framework. We invest in ourselves and others, igniting opportunities for growth.
- **SERVICE** - We are one team with a shared vision of success. We work urgently to deliver on our promise to our patients, our partners, and our communities.
- **EXCELLENCE** - We are committed to excellence in all we do. We earn our reputation by doing what is right and taking responsibility for our actions.

### Our Standards of Care & Commitment:

- **COMMUNITY** - Offering the community the best possible medical and mental health services is our goal and commitment.
- **SAFETY** - Providing our patients the safest level of care and treatment available.
- **SERVICE** - Being stewards of the community by delivering high quality medical and mental health care in a safe, cost-effective manner.
- **KNOWLEDGE** - Providing treatment based on the latest scientific and clinical data. Being a leader and innovator in patient treatment and care.
- **ETHICS** - Acting with integrity and honesty. Upholding professional ethical standards and ensuring that the patient always comes first.
- **TEAMWORK** - Recognizing the contributions and resources of every member of our team and realizing that each member is essential to achieving our goals.



BrightView

**BrightView**

**Maryland Patient Handbook**

## Program Description

BrightView's fundamental goal is to restore the individual to a healthier, happier, and more productive life, free from dependence on illicit chemicals and destructive behaviors. The goal is based on the belief that successful recovery encompasses improvements in self-esteem, interpersonal relationships, positive family interaction, vocational productivity, the establishment and attainment of realistic life goals and healthy lifestyle adjustments. In addition, we hope to see a consequent reduction in associated health problems, behavioral problems, and other psychological pathology. To improve life functioning in the areas of vocational, social, family, and community integration. To minimize and/or eliminate the use of illicit substances that contribute to decrease quality of life. To improve psychosocial adjustment and functioning within the context of the person served current living environment.

The main objective is to provide a therapeutic treatment program in an outpatient setting that offers medical support and medication-management coupled with a strong rehabilitation component allowing for treatment phases of sufficient duration to meet the individualized needs of the patients served. We endeavor to provide the highest quality of professional care utilizing highly qualified, trained, disciplined, skillful and caring staff that provides quality treatment at all levels of care.

Medication Assisted Treatment (MAT) is the continual administering and dispensing of Methadone/Buprenorphine and other federally approved medications at relatively stable dosage levels, in conjunction with the provision of appropriate social, clinical and medical services for an individual who is dependent on opioids.

The MAT is designed for an unknown and possibly indefinite period, according to the need of the individual. The only appropriate measure of time in treatment is how long it takes the individual to overcome a life of addiction.

Our program may offer treatment to individuals who are 18 years of age or older and are addicted to opioids. A patient who is admitted to the clinic must be medically able to tolerate the approved opioid medications. The patient must enter and participate in treatment at the clinic voluntarily. The patient may terminate participation in treatment at the clinic without reprisal or penalty at any time.

## Patient Handbook:

As part of the Orientation each patient will receive this Patient Handbook, which includes information that may be relevant to the patient and his/her treatment episode.

## Emergencies:

Brightview has specific clinic plans and protocols that will be initiated and followed in the event of disaster. A diagram of the location of all exits, fire suppression equipment and first aid kits are posted throughout the clinic in public areas such as hallways, etc.

## Severe Weather:

During inclement weather such as snow, hurricanes, etc. the clinic MAY close when hazardous driving conditions are forecasted more than 24 hours in advance. In cases of closure, take home medication will be provided to patients at the discretion of the Medical Director. The clinic answers its emergency phone 24-hours a day, seven days a week.

## After Hours Emergency Number:

(833) 510-4357

## Code of Ethics:

BrightView will communicate its Code of Ethics to all patients during the patient orientation. The Code of Ethics is available by posting a copy in the patient waiting areas and other conspicuous public areas of the clinic. BrightView's Code of Ethics are:

1. Ensure that patients are treated with compassion, respect and dignity regardless of race, creed, age, sex, handicaps or sexual orientation.
2. Retain competent and responsible personnel who will adhere to a strict code of professional ethics including but not limited to the prohibition of - fraternization with patients, exploitation of patients and criminal behavior.
3. Subscribe to the treatment principles as published in the various related CSAT TIPs Manuals, which serve as resources in making therapeutic treatment decisions.
4. Provide patients with accurate and complete information regarding medication-assisted treatment, the nature of available services and the availability of alternative treatment modalities prior to admission and throughout the treatment process.
5. Ensure that discharge from treatment is conducted in accordance with sound and medically acceptable practice. The patient will be assured of due process if the discharge is administrative in nature.
6. Provide a safe and clean environment for patients and staff that are conducive to the therapeutic process.
7. Remain in compliance with all required Federal, State, local and regulatory standards.
8. Take all necessary and appropriate measures to maintain individual patient records and information in a confidential and professional manner.
9. Strive to maintain good relationships with community / stakeholders and pursue every reasonable action to encourage responsible patient behavior and community safety.

## Patient Rights:

We would like to assure you that we will do everything possible to make your treatment experience as comfortable and productive as possible. To this end, we have adopted a ***Patient's Bill of Rights***. You can expect that you will always be treated with dignity and respect by all of those who work at this clinic, and you may be assured that your human rights will be protected. This facility shall not deny any person equal access to its facilities or services on the basis of race, color, religion, ancestry, sexual orientation, gender expression, national origin, or disability.

## PATIENTS SHALL:

- Retain all civil rights and liberties except as provided by law.
- Know the identity and professional status of individuals providing treatment services.
- Have impartial access to treatment that is free of discrimination on the basis of age, race, creed, sex, ethnicity, color, national origin, marital status, sexual orientation, disability, or religion.
- Be treated in manner that is free from any form or type of humiliation, retaliation, abuse or neglect including financial abuse.
- Give informed consent or refusal or expression of choice regarding service delivery; release of information; concurrent services; and composition of the service delivery team, when appropriate and as possible.
- Have the right to inspect their own records subject to review of the record by BrightView who may remove materials determined to be detrimental to you.
  - a. Have the right to request correction of inaccurate, irrelevant, outdated, or incomplete information in your record.
  - b. Have the right to submit rebuttal data or memoranda to your record.
- Have the right not to have treatment terminated without written notification from the Counselor and Operations Director stating the reasons for termination.
- Have the right to appeal staff decisions regarding treatment decisions, including any decision to terminate treatment.
- Have assurance of personal privacy.
- Be treated with dignity and respect as a human being.
- Have the right to refuse to participate in experimental or investigative research without written consent.
- Be afforded the opportunity to have access to consultation with a private physician, and referral to support and advocacy services and legal entities for appropriate representation.
- Be treated under the least restrictive conditions and not be subjected to physical or pharmaceutical restraint.
- Receive prompt evaluation and treatment and have results of treatment explained in understandable terms.
- Have access to an interpreter when the patient does not speak or understand the predominate language of the community.
- Have the right to refuse the use of medications, and other treatment procedures without prior consent.
- Have the assurance of confidentiality regarding communication with the staff and all treatment documentation.

## Tobacco Products and Smoking:

Due to health and safety considerations our program prohibits smoking, smokeless tobacco products and vaping within the facility and only in designated areas outside of the facility.

## Weapons

No weapons are allowed in the clinic, including but not limited to knives, guns, tools, clubs, pepper spray, box cutters, etc.

## Illegal Substances & Alcohol

No illegal drugs or alcohol are allowed on the premises.

# PATIENT COMPLAINTS & GRIEVANCES

*It is the policy of BrightView to ensure that individuals applying for or receiving substance use services are guaranteed the protection of fundamental human, civil, constitutional, and statutory rights. As part of these rights, patients have the right to file a grievance with the organization.*

- 1. Any current or former Patient of BrightView may file a grievance with the client advocate of BrightView**, and this may occur at any time before, during, or after receiving services at BrightView. The grievance should include: date, time, description of the incident or situation, and the names of the individuals involved. The client advocate will assist the griever in filing a grievance upon request.
- 2. The grievance must be put into writing.** However, if the grievance is made verbally, the client advocate shall be responsible for preparing the written text of the grievance.
- 3. The griever may use the BrightView Complaint/Grievance Form.** The form should be signed by the patient or individual filing the grievance on behalf of the patient, and the grievance should be submitted in writing to the client advocate.
- 4. Following submission of a grievance, the client advocate will respond to the griever with a written acknowledgment of receipt of the grievance within a reasonable time of receipt of the grievance.** This written acknowledgment will include: the date the grievance was received; a summary of the grievance; an overview of the grievance investigation process; a timetable for completion of the investigation and notification of resolution; and the treatment provider contact name, address, and telephone number.
- 5. BrightView will make a resolution decision on the grievance within a reasonable timeframe of receipt unless there are extenuating circumstances indicating a need for extension.** In which case, written notification will be given to the griever.
- 6. If the grievance cannot be resolved to the griever's satisfaction through the client advocate, he/she may request a hearing with the Chief Medical Officer.**
- 7. Patients shall be informed of outside organizations in which they may file a grievance, including but not limited to:** Maryland Behavioral Health Administration, The Joint Commission by phone at (630) 792-5800 or in writing at 1 Renaissance Boulevard, Oakbrook Terrace, Illinois 60181, The U.S. Department of Health and Human Services, Office for Civil Rights, by phone at (800) 368-1019 or in writing at U.S. Department of Health and Human Services 233 N. Michigan Ave., Suite 240, Chicago, IL 60601.



## **BrightView Client Advocate**

Amy

*Compliance Coordinator, Incident Management and Patient Experience*

## **BrightView**

4600 Montgomery Road, Suite 400, Cincinnati, OH 45212

513.486.5373 or 833.510.HELP (4357)

Hours of Availability: Mon–Fri from 8am to 5pm EST

## Loitering

Loitering on clinic premises is prohibited. Patients should enter the clinic facility immediately upon arrival and remain in the waiting area until called. Patients should leave the clinic facility and adjacent area immediately upon completion of services. Consistent loitering may be grounds for discharge from the clinic or transfer to another clinic.

## General Information About Medication Assisted Treatment (MAT)

Medication Assisted Treatment utilizes federally approved synthetic opioids. Synthetic opioids and similar opioids are addictive. Federally approved synthetic opioids eliminate the physical reasons for the continued use of illegal opioids for the following reasons:

1. Inhibits the sickness that results from the withdrawal of other opioids.
2. Reduces the craving for other opioids.
3. Effective from 24 to 36 hours and the medication is free of contaminated substances.
4. On the initial day of treatment, patient must sign consent forms authorizing Clinic staff to confer with any medical or psychiatric provider regarding appropriate medical care.

## Pregnancy

Medication assisted treatment during pregnancy may result in unknown risks to the patient and unborn child. Female patients are oriented and educated to inform a clinic staff member immediately if she becomes pregnant, or suspects that she may be pregnant. Female patients of childbearing age may be pregnancy tested at admission and appropriate intervals during treatment, as clinically indicated. If the result of the pregnancy test is positive, the patient must have a physical examination by the clinic physician or physician extender within 14 calendar days.

## Prescriptions

All medications prescribed by private physicians must be brought to the attention of the appropriate staff: medical, nursing and / or clinical. Staff must document all medications in the patient record and will contact the prescribing physician if there is cause to believe the pre-existing medications may interact with newly prescribed medications. Patients taking other prescription medications could experience adverse drug interactions and will be provided information regarding the physical interaction between opioid-replacement medications and other drugs.

## Dual Enrollment/Prescription Verification:

For patients in enrolling in the Opioid Treatment Program at this facility, your health information may be sent to other Opioid Treatment Programs within a 50-mile radius by facsimile for dual enrollment verification.

The Maryland Prescription Drug Monitoring Program (PDMP) is also utilized by BrightView staff to verify other prescribed controlled substances being dispensed to you.



## Methadone

**Always** tell all of your doctors and pharmacists of any over the counter (OTC) or prescription medications you may be taking, including methadone. Some medications interact with the metabolism of methadone.

Like any medication, methadone can interact with other types of medicines and with street drugs. The body is a complex system, and it is possible that foods, hormones, weight changes, and stress will each also affect the way in which methadone works in your body.

Many substances may interact by either accelerating or slowing the metabolism rate of methadone. The following medicines cause the liver to metabolize methadone more quickly and may cause a need for an increased methadone dose:

- CARBAMAZEPIN (TEGRETOL)
- RIFAMPIN
- PHENYTOIN (DILANTIN)
- RITONAVIR (NORVIR-LESS OF AN EFFECT)
- NEVIRAPINE (VIRAMUNE)

Some medicines slow the metabolism rate of methadone, which will extend its duration. The effects of methadone may be increased by use of the following medications or withdrawal symptoms may appear if these medications are discontinued:

- AMITRIPTYLINE (ELAVIL)
- FLUVOXAMINE (LUVOX)
- CIMETIDINE (TAGAMET)
- KETOCONAZOLE (NIZORAL)

The following medications are opioid enhancers and **should not be taken while on methadone:**

- BENZODIAZEPINES (XANAX, VALIUM)
- ALCOHOL, INCLUDING OVER THE COUNTER (OTC) ITEMS CONTAINING ALCOHOL
- BARBITURATES

Other substances with interactive effects:

- COCAINE can increase the dose of methadone required.
- Methadone increases the level of AZT and DESIPRAMINE in the blood.

## Maintenance Programming

Maintenance Programming consists of receiving Methadone/Buprenorphine or other federally approved medications over an extended period of time. The patient may participate in the program, as long as the patient is following clinic protocols and procedures.

Medications are dangerous if ingested by a child or adult for whom the medication is not prescribed. Prior to receiving any take-home medication, the patient will be instructed in security measures. Medication is for the patient's personal use only and is never to be shared with any other individual. Misuse of medication may result in termination of the patient's participation in the clinic.

## Medication

1. Patient identification will be verified according to established clinic procedures before receiving the medication.
2. Initial dose of medication will be supervised by a Clinic Physician or appropriately designated medical staff. This information will be recorded in the patient's records.

3. Clinic Physician or appropriately designated medical staff will regulate the patient medication levels.
4. Medication must be swallowed under the direct observation of the clinic's medical, nursing staff.
5. Medication may be withheld, or dosages decreased if medical staff have appropriate evidence that the patient is intoxicated or under the influence of other drugs.

## Daily Dosing Practices

After entering the building, you will go to the reception window and clearly tell the receptionist your patient number. The receptionist will verify your identity and check you in to the computerized system. A computerized dosing system will be utilized to confirm your identity (patient number and picture) when presented at the dispensing station. You are responsible to cooperate with identification checks to ensure that you receive your proper dosage.

The receptionist will inform you if a "hold" has been placed on you. A "hold" must be satisfied prior to dosing. For example, you may be directed to meet with your counselor, submit a urine specimen, attend group etc. You are expected to satisfy the request before you can be medicated. The receptionist will not check you into the computerized system until given authorization to do so by staff.

We appreciate your cooperation and patience while waiting to proceed to the dispensing window. A Nurse will direct you to proceed to the appropriate window. The Nurse will confirm your identity to ensure proper dosing. The Nurse will access your information in the automated dispensing system to obtain your medication information. Once you have satisfied all requirements, the Nurse will authorize your prescribed dosage to be dispensed.

It is recommended that you eat before you drink your methadone. After you have swallowed your dose, please follow with water (cup provided) to ensure that you ingest your entire dose.

Your cooperation with these simple & safe dispensing procedures is expected at all times:

- Remove sunglasses at the window -- your eyes must be visible.
- Open containers or bags, including handbags, are not allowed in the dispensing area.
- Food and/or beverages are not permitted within this area.
- Open your secured lock box directly in front of the Nurse.
- Before you leave the dispensing window, you **must** speak to the nurse to confirm that you have swallowed your dose.
- Return empty cups directly to the nurse.
- Check the label on any take home bottles issued to verify it is your medication.
- Children are not allowed at the dispensing window.
- Patience is expected in order to guarantee the safety of dosing services.
- Promptly leave the area after you have received your dosage and/or take-home bottles.

For your medication to be dispensed, you are expected to fully satisfy these conditions; your disregard will be considered as non-compliance and subject to administrative.

## Counseling

Counseling is required and available for each patient, as mandated by these policies and procedures, and state and federal Regulations. The patient will attend a minimum of 1 hour a month of counseling sessions as required. If a patient is unavoidably delayed or prevented from attending the counseling session, the patient must contact the Clinic as soon as possible. Counseling is by appointment or by counselor availability or patient need during normal business hours. Family participation in treatment is encouraged with proper consent from the patient and with prior arrangement. This includes referrals to family support group, family therapy services, and other supportive family services.

## Clinical Activities

Clinical activities may include, but are not limited to:

1. Comprehensive evaluation of the patient's medical, psychiatric, social, educational, financial, vocational and occupational status
2. Orientation of the patient to all aspects of their treatment
3. Individual counseling
4. Group counseling
5. Family counseling
6. Education / Vocational counseling
7. Other activities as deemed appropriate by the treatment team.

## Illness or Hospitalization

Patients are encouraged to report any illness to the clinic staff. When appropriate, an appointment will be made with the clinic physician or CRNP. In the event of a medical emergency, staff will assist with any referrals necessary.

A patient who is to be hospitalized for any reason is encouraged to inform the Clinic staff in advance. In case of an emergency hospitalization, the patient should try to have a physician or hospital staff member contact the clinic for continuity of care. Upon discharge from the hospital, the patient will present discharge paperwork that includes diagnoses, treatments received, length of stay and medications administered and/or prescribed.

## Attendance

For best care, patients will attend the clinic as scheduled. Absence from the clinic for a period of time may be grounds for involuntary termination from the clinic, based on Federal and State Regulations.

## Criteria for Take Home Medication

Patient self-administered dosages (take-home) will be provided if the clinic physician has determined that the patient is responsible in handling medications. This rationale will be documented in the patient's record. There must be an absence of unapproved drugs and no abuse of other substances, including alcohol, as well as, regularity of clinic attendance, absence of serious behavioral problems, absence of criminal activity, stability, security of medication, required length of time in treatment, and participation in gainful vocational, educational or responsible homemaking (i.e., primary care giver, retiree with household responsibilities, or volunteer helper) activities.

## Discharge

Patients will have on-going assessments (Continuing Care Assessments) with Clinical Staff to assess their current status and progress in treatment. Clinical staff, with input from the patient, may determine that the patient has completed the anticipated goals for treatment, and patient is ready to transition to another level of care, or transition out of treatment. If this occurs, Clinic Staff, with input from patient will develop a discharge plan guiding this process.

Patients in treatment will be discharged after not attending the Clinic for a period of time, as mandated in State and / or Federal Regulations.

## Voluntary Termination

A patient may terminate participation from treatment at any time. A patient who would like to terminate should inform a staff member. An appropriate medical staff member will develop a plan for a medically supervised withdrawal with the participation of the patient. Abrupt and impulsive termination of methadone maintenance is dangerous. It can cause severe withdrawal symptoms and will almost certainly cause a return to illicit drug abuse.

## Successful Completion of Treatment

Whether you continue in methadone maintenance or eventually detox, BrightView will consider you to be successful in your treatment when you have achieved the following:

1. You are living free all illicit drug use and abuse.
2. There have been real improvements in your relationships with family and friends.
3. You function better as a parent, worker, or caregiver.
4. You are involved in other constructive activities, such as support groups, social organizations, recreation, and hobbies.

## Involuntary Termination

The following will result in involuntary termination from the Clinic:

1. Registration in more than one program
2. Misuse or sale of medication
3. Selling drugs on clinic premises
4. Abuse of drugs or intoxication
5. Possession of alcohol on clinic premises
6. Violence or threats of violence to clinic staff and / or patients
7. Possession of weapons on clinic premises
8. Consistent loitering on clinic premises
9. Alteration of specimens for drug analysis
10. Non-payment of fees

## Detoxification

All patients who are involuntarily terminated will receive a medically safe and humane detoxification in accordance with state or federal regulations.

## Fair Hearing Procedure

Every patient who has received a notice of involuntary termination from the Clinic has the right to request a Fair Hearing. A patient desiring a Fair Hearing must submit a written request for a hearing to the Operations Director within 48 hours of receiving a notice of termination. A Fair Hearing request form may be obtained from the clinic staff. The patient's treatment will continue uninterrupted pending the outcome of the Fair Hearing decision.

Hearings will be held within seven (7) working days from the time the patient requests a hearing. The Operations Director / designee and treatment team will conduct the hearing. At the hearing, the patient may be represented by a lawyer or other person of their choice. The patient may call witnesses on their behalf and may question witnesses presented by the Clinic. The clinic will provide treatment information upon request to the patient or patient's representative with appropriate signed consent. This information will be provided 48 hours prior to the hearing. The patient must present a signed consent for release of information. The treatment information to be released needs to have the approval of the clinic physician.

In order to terminate a patient, the Fair Hearing Panel must conclude that the reason for termination is true and accurate and coincides with the reason for termination given in the notice to the patient. The Fair Hearing panel's decision will be rendered no later than one (1) working day following the hearing. The decision will be in writing and a copy of the decision, as well as the record of the proceedings will be maintained in the designated clinic administrative records and made available to the patient upon request.

### **Follow Up After Discharge**

Upon discharge, and after giving proper and written consent, patients may receive a follow-up call from Clinic Staff in order to access patient's on-going status and help with any current needs. Patients may choose not to participate in the follow-up calls.

## UNDERSTANDING THE DISEASE OF ADDICTION

### **What Causes a Person to Become Addicted?**

Nobody starts out intending to develop an addiction, but many people get caught in its snare. Consider the latest government statistics—almost one in 10—are addicted to alcohol or other drugs. Today, we recognize addiction as a chronic disease that changes both brain structure and function. Just as cardiovascular disease damages the heart and diabetes impairs the pancreas, addiction alters and disrupts the normal function of the brain. Although breaking an addiction can be challenging, it can be done.

### **How is addiction a chronic disease of the brain?**

Our brains have specific areas that help us identify everything from what we need to survive to the things that are important to us and bring us pleasure. These areas have the ability to override “rational thinking” to make sure we attain what we need to stay alive or we pursue our greatest desires.

Addiction, in effect, hijacks these systems so that the drugs are perceived to be necessary for survival or even more important to tend to than our family and friends.

Drugs actually alter and adapt the structure and systems of the brain to the point that these substances become necessary to ensure normal brain function. These alterations eventually lead to intense cravings with strong, intrusive, and compulsive thoughts and urges to obtain drugs. Even after “detoxing” off of a substance the brain alterations remain- leaving a “sober” brain still under constant attack from the brain that craves and demand these substances.

### **How do you treat the disease of addiction?**

There is hope in recovery from addiction. Recovery from addiction is reversing, diminishing, and coping with these brain adaptations. In some cases, medication can improve treatment outcomes. In most cases, the combination of therapy and ongoing care medical management provides the best results. Addiction professionals and persons in recovery know the hope that is found in recovery.

Recovery is available even to persons who may not at first be able to perceive this hope.



## AN OVERVIEW OF BRIGHTVIEW'S LEVELS OF CARE AND TREATMENT STAGES

Treatment is provided at various levels and is based on the medical and psychosocial needs of each patient. These levels may include Intensive Outpatient, Outpatient, and Aftercare. General program length is between 18-24 months. Provider Visit and therapy frequency is individualized and at the discretion of the treatment team.

### STAGE 1: ASSESSMENT, INTAKE, AND INDUCTION

**Clinical Team:** In conjunction with the medical team, assessments are performed to determine the level of treatment needs and appropriateness for treatment. Case management will also begin to coordinate care with outside providers and key individuals in the patient's environment. Additionally, the clinical team begins to place appropriate referrals to address overall physical, mental, and social health.

**Medical Team:** Once a patient is determined to be appropriate for admission to the program, medical induction is focused on optimal medication utilization to address withdrawal and ongoing maintenance treatment for identified substance use disorders. This is typically done over 2 days with observed dosing. Pharmacologic interventions focused on increasing the success of overall recovery is frequently referred to as Medication Assisted Treatment or MAT.

### STAGE 2: STABILIZATION AND MAINTENANCE

**Clinical Team:** The clinical team assists and motivates individuals to achieve abstinence, wellness and recovery by providing structured treatment services in line with the patient's needs. This occurs through individual counseling, group counseling, and case management. The intensity of services depends on the severity and acuity of the individual. Individuals may progress back and forth through levels of care until they complete this stage.

**Medical Team:** Providers continue to manage and optimize medication utilization until patients have discontinued or greatly reduced the use of their drug of abuse, no longer has cravings, and is experiencing few or no side effects. In conjunction with the clinical team, providers make recommendation on level of care, frequency of toxicology studies, treatment planning, and work to conduct the team to facilitate the patient's completing treatment goals.

### STAGE 3: STEP DOWN & AFTERCARE

**Clinical Team:** BrightView believes that continuing care is an essential element of the recovery process and relapse prevention. When clinically appropriate our Patients will begin a gradual transition into the community with ongoing support from our staff. The patient would attend one- 1-hour individual therapy session per month or less, one-30-minute case management session per month or less, and 1 time per month of group therapy or less (3 hours).

**Medical Team:** At this stage providers work with the clinical team to create and manage a treatment plan that allows for the lowest and effective dose of medication and therapy to maintain their treatment gains indefinitely. For some individuals that may mean tapering their medication assisted treatment to the lowest effective dose. Tapering MAT is not an absolute indication and should be individualized for each patient. For some forms of MAT, the vast majority of individuals show greater success while continuing some form of it indefinitely.

## HOW IS BUPRENORPHINE PRESCRIBED AT BRIGHTVIEW?

If it is determined that the correct medication regimen for you include Buprenorphine you will likely have the first dose in the office observed to ensure tolerance and dosing. Your first prescription will usually be approximately a seven-day supply and ensure that you have enough medication through the following Wednesday.

Buprenorphine prescriptions are commonly written on 7, 14, and 28-day cycles. Prescriptions are usually available at the pharmacy. The length of the prescription is determined by the amount of time you have been in the BrightView program and/or your compliance with your individualized treatment plan including appropriate attendance and sensation of drug use. If you miss provider appointments or take medication other than how it is prescribed, your prescription will be disrupted.

## IS BUPRENORPHINE TREATMENT TRADING ONE ADDICTION FOR ANOTHER?

No. With successful buprenorphine treatment the compulsive behavior, the loss of control, the constant cravings, and all of the other hallmarks of addiction dissipate. When all signs and symptoms of the disease of addiction dissipate we call that remission not switching addictions. The key to understanding this is knowing the difference between physical dependence and addiction.

Buprenorphine will maintain some of the pre-existing physical dependence but that is easily managed medically. Physical dependence on like addiction is not a dangerous medical condition that requires treatment. Addiction is damaging and life-threatening, while physical dependence is an inconvenience and is normal physiology for anyone taking large doses of opioids for an extended period of time. It is essential to understand the definition of addiction and how it differs from physical dependence or tolerance.



## THINGS TO KNOW ABOUT

### **What is Buprenorphine?**

Buprenorphine is an opioid medication. It is not a treatment for physical dependence, but it is a treatment for addiction. The purpose of Buprenorphine is not to assist in detox or to maintain a person's customary substance use, but to suppress the unnatural brain hijacks and the associated debilitating symptoms of cravings and withdrawal that occur as a result of drug use and the disease of addiction.

### **How is Buprenorphine Taken?**

The medication is taken sublingual (held underneath the tongue). Medication that is swallowed does not get absorbed very well at all. Therefore, it is important to take the medication as directed and remember to not smoke or eat before or after taking the medication.

### **What side effects may occur with Buprenorphine?**

Side effects include constipation or sedation. Make sure you assess how you feel before operating a vehicle when you start. Let provider know if you have any change in your bowel movements. Other side effects such as headaches, nausea and vomiting are possible but less likely to occur. Abruptly stopping the medication will lead to signs and symptoms of opioid withdrawal (nausea, vomiting, chills, anxiety, etc.). It is important to continue the medication as prescribed and work with your provider regarding dose changes.

### **Will Buprenorphine react with any other medications?**

This medication can cause life threatening respiratory depression and sedation if it is taken with other CNS sedatives. Other sedatives include, but are not limited to: alcohol, benzodiazepines, sleeping medication, etc. Discuss any substance or medication use with your doctor and be sure to follow your providers instructions. Some other medications may affect the levels of buprenorphine in your body. In general, it is important to discuss any new medication or change with your buprenorphine prescriber. Antibiotics, antifungals, and antiviral medications especially should be discussed with your provider.

### **How should I store my Buprenorphine or other prescribed medication?**

Even a small amount of buprenorphine is extremely dangerous especially to a child. ALWAYS keep these medicines stored in the original container. ALWAYS keep these medicines out of sight and out of reach of children in a locked box or cabinet. CALL Poison Control Center right away at 1-800-222-1222 if someone has ingested these medicines. CALL the Poison Control Center to find out the safest way to dispose of these medicines.

### **Are there alternative treatments to Buprenorphine?**

There are alternative treatment options for buprenorphine in the treatment of opioid use disorder. Methadone, is also an opioid taken daily to address cravings, urges, and other symptoms of addiction. It is dispensed at specially certified programs that initially require daily attendance and onsite dosing. Naltrexone is a non-opioid medication that is given as a daily pill or monthly injection. It is an opioid blocker that inhibits the effects of opioids used in order to break the cycle of addiction. This treatment is available even at some PCP offices and is often covered by insurance .

## OPIATE TREATMENT PROGRAM (OTP) TAKE HOME DOSING

Take home doses of a MAT medication are personally furnished by our Physician's and will always be secured in a childproof bottle and caps. Medications are to be in a safe area and away from food and wet areas and out of the reach of children. All clients of the BrightView OTP with MAT medication are required to have a working lock bag at the time of the dispensing and always use the locking bag to contain their MAT medication. An OTP facility identification card will be issued and is required for further dosing or take homes at the OTP window.

All BrightView OTP clients are required to return empty bottles that are dispensed by the BrightView OTP. Returning dispensed bottles are not reused by the BrightView OTP. All BrightView OTP clients are subject to call back dose counts. Once called for a dose count, the patient has 24 hours to present for a count, bringing your original bottle the medication was dispensed in, locked in a bag, and with OTP facility identification, during the open hours of the OTP window. A valid, working phone number is the responsibility of the patient. BrightView's inability to reach a patient based on a non-answering, non-working number, or number change is the sole responsibility of the client and results in a missed dose count. A missed dose count may require in facility dosing at the window for some time based on the multidisciplinary treatment team recommendation and physician orders.

Bring all medications to medical appointments at all times. You may do walk in counts to the OTP window while here for other appointments if time permitting by the OTP nurse.

Take homes and window dosing appointments are set to better service all patient needs. If a patient misses their assigned appointment time, they are welcome to attempt a walk in but are not guaranteed the visit will be honored as we will service those who are meeting their appointment times first. The patient is welcome to reschedule for the next available appointment times.

Take home medications are a privilege given to the patient by the physician with multidisciplinary treatment team input. At any time, the physician may order in facility dosing to occur. Take home consideration uses the federal guidelines of:

- Absence of recent abuse of drugs (opioid or nonnarcotic), including alcohol;
- Regularity of clinic attendance;
- Absence of serious behavioral problems at the clinic;
- Absence of known recent criminal activity, e.g., drug dealing;
- Stability of the patient's home environment and social relationships;
- Length of time in comprehensive maintenance treatment;
- Assurance that take-home medication can be safely stored within the patient's home; and
- Whether the rehabilitative benefit the patient derived from decreasing the frequency of clinic attendance outweighs the potential risks of diversion.

## SAFE MEDICATION USE WHILE ON BUPRENORPHINE (SUBOXONE)

Patients who are prescribed buprenorphine/naloxone (Suboxone, Zubsolv, etc.) or other medication assisted treatment, may need other medications at times (both prescription and over-the-counter). Many medications interact with buprenorphine/naloxone (Suboxone, Zubsolv, etc.). Some medications raise, and some lower the blood level of buprenorphine. It is essential that patients inform all healthcare providers that they have been diagnosed with opioid dependence and are taking buprenorphine/ naloxone (Suboxone, Zubsolv, etc.) before starting any new medication.

Any mood-altering substance or medication, even if it is not the “drug of choice”, can trigger the reward pathway in the brain and eventually lead the addict back to the behaviors of addiction. This is called cross-addiction. Below are two tables that patients should consult when trying to determine if a medication is safe to take while being on buprenorphine/naloxone (Suboxone, Zubsolv, etc.).

POTENTIAL DRUG INTERACTIONS WITH BUPRENORPHINE (SUBOXONE)			
Drug	Use	Common Name/Brand Names	Potential Effect
Benzodiazepines	Anxiety/Panic Disorder	Xanax, Ativan, Klonopin, Librium, Serax, Tranxene	Can suppress breathing, deaths reported if abused (especially IV)
Alcohol	Recreational	Beer, wine, champagne, liquor	Can suppress breathing, deaths reported with heavy use
Hypnotics	Insomnia	Ambien, Lunesta, Benadryl, Tylenol PM, Nyquil	Can suppress breathing
Naltrexone	Relapse prevention	Revia, Vivitrol	Can cause withdrawal
Erythromycin	Antibiotic	Biaxin, Z-Pack	Can <b>increase</b> levels of buprenorphine
Rifampin	Antibiotic		Can <b>increase</b> levels of buprenorphine
Metronidazole	Antibiotic	Flagyl	Can <b>increase</b> levels of buprenorphine
Fluconazole	Anti-fungal	Diflucan	Can <b>increase</b> levels of buprenorphine
Ketoconazole	Anti-fungal	Nizoral	Can <b>increase</b> levels of buprenorphine
Anti-virals	HIV treatment	Multiple drugs	Can <b>increase</b> levels of buprenorphine
Paroxetine	Anxiety, depression	Paxil	Can <b>increase</b> levels of buprenorphine
Sertraline	Anxiety, depression	Zoloft	Can <b>increase</b> levels of buprenorphine
Fluoxetine	Anxiety, depression	Prozac	Can <b>increase</b> levels of buprenorphine
Carbamazepine	Seizures, Neuropathy	Tegretol	Can <b>decrease</b> levels of buprenorphine
Phenobarbital	Seizures	Phenobarbital	Can <b>decrease</b> levels of buprenorphine
Phenytoin	Seizures	Dilantin	Can <b>decrease</b> levels of buprenorphine
Primidone	Seizures	Mysoline	Can <b>decrease</b> levels of buprenorphine

## PREVENTION OF INFECTIOUS DISEASE

	What are examples of preventable infectious disease?	How are these diseases spread?	How can these diseases be prevented?
<b>Hepatitis B (HBV)*</b>  <b>Hepatitis C (HCV)*</b>	Hepatitis B & C are contagious liver viruses that cause liver inflammation & damage. Infection can lead to liver failure, cancer, and death.	Contact with infected blood, semen, and other body fluids primarily through: <ul style="list-style-type: none"> <li>• During birth from mother to child</li> <li>• Sexual contact with an infected person</li> </ul>	There is a vaccination for HBV to prevent infection. HCV and HIV do not have vaccinations available, so it is important to do the following to prevent all three diseases:
<b>Human Immunodeficiency Virus (HIV)*</b>	HIV is a contagious virus that primarily attacks immune systems cells and can lead to AIDS. Infection can lead to a weakened immune system, severe illness, and death.	<ul style="list-style-type: none"> <li>• Sharing of contaminated needles, syringes, or other injection drug equipment</li> <li>• Needlesticks or other sharp instrument injuries</li> </ul>	<ul style="list-style-type: none"> <li>• Follow “safer sex” practices (e.g., using condoms)</li> <li>• Avoid direct exposure to blood or blood products</li> <li>• Don’t share personal care items Never share needles</li> </ul> <b>Get tested on a yearly basis.</b>
<b>Tuberculosis (TB)*</b>	Tuberculosis is a contagious bacterial infection that usually attacks the lungs but can also damage other parts of the body. Infection can lead to severe respiratory systems, organ failure, and death.	TB is spread through the air when a person with active TB disease of the lungs or throat coughs, sneezes, speaks, or sings. People nearby may breathe in these germs and become infected.	If you are exposed to someone that has had TB, let your doctor know. Make sure to have regular follow up with your primary care provider
<b>Syphilis*/STDs</b>	These include chlamydia, gonorrhea, genital herpes, human papillomavirus (HPV), syphilis, and HIV.	You can get an STD by having vaginal, anal or oral sex with someone who has an STD. Anyone who is sexually active can get an STD. You don’t even have to “go all the way” (have anal or vaginal sex) to get an STD. This is because some STDs, like herpes and HPV, are spread by skin-to-skin contact.	<ul style="list-style-type: none"> <li>• Abstinence</li> <li>• Follow “safer sex” practices (e.g., using condoms)</li> <li>• Routine testing</li> </ul>

**\*At BrightView your medical team will obtain baseline labs at induction and every 6 months for these infectious diseases. If any of the tests are positive, then we will assist in referring you to a treatment provider that can create a plan to help manage this aspect of your treatment.**

**For more information, please contact your local health department or see below:**

**CDC-INFO Contact Center  
 1-800-CDC-INFO (1-800-232-4636)  
 TTY: (888) 232-6348**

# Naloxone Device Instructions

## Naloxone Intranasal Atomizing Device

- 1** Pull or pry off yellow caps
- 2** Pry off red cap
- 3** Grip clear plastic wings.
- 4** Gently screw capsule of naloxone into barrel of tube.
- 5** Insert white cone into nostril; give a short, vigorous push on end of capsule to spray naloxone into nose: one half of the capsule into each nostril.
- 6** If no reaction in 3 minutes, give the second dose.

**Evaluate and Support**

- Continue rescue breathing
- Give another 2 sprays of naloxone in 3 minutes if no or minimal breathing or responsiveness
- Naloxone wears off in 30-90 minutes
- Comfort them; withdrawal can be unpleasant
- Get them medical care and help them not use more opiate right away
- Encourage survivors to seek treatment if they feel they have a problem

## NARCAN Nasal Spray

**Give NARCAN Nasal Spray**

**REMOVE** NARCAN Nasal Spray from the box. Peel back the tab with the circle to open the NARCAN Nasal Spray.

**HOLD** the NARCAN Nasal Spray with your thumb on the bottom of the plunger and your first and middle fingers on either side of the nozzle.

**GENTLY INSERT THE TIP OF THE NOZZLE INTO EITHER NOSTRIL**

Tilt the person's head back and provide support under the neck with your hand. Gently insert the tip of the nozzle into **one nostril**, until your fingers on either side of the nozzle are against the bottom of the person's nose.

**PRESS THE PLUNGER FIRMLY** to give the dose of NARCAN Nasal Spray. Remove the NARCAN Nasal Spray from the nostril after giving the dose.

**Call for emergency medical help, Evaluate and Support**

**GET EMERGENCY MEDICAL HELP RIGHT AWAY**

**MOVE THE PERSON ON THEIR SIDE (recovery position)** after giving NARCAN Nasal Spray.

**IF THE PERSON DOES NOT RESPOND** by waking up, to voice or touch or breathing normally another dose may be given. NARCAN Nasal Spray may be dosed every 2 to 3 minutes, if available.

**REPEAT STEP 2 USING A NEW NARCAN NASAL SPRAY TO GIVE ANOTHER DOSE IN THE OTHER NOSTRIL.** If additional NARCAN Nasal Sprays are available, repeat step 2 every 2 to 3 minutes until the person responds or emergency medical help is received.

## Evzio Naloxone HCL Injection

- 1. PULL OFF THE RED SAFETY GUARD**
- 2. PLACE BLACK END AGAINST OUTER THIGH, THEN PRESS FIRMLY AND HOLD IN PLACE FOR 5 SECONDS**

**After using EVZIO, get emergency medical help right away.**



## Information on Naloxone

### An overdose is a MEDICAL EMERGENCY! Call 9-1-1 immediately

#### HOW DO I KNOW IF SOMEONE IS OVERDOSING?

If someone takes more opioids than their body can handle, they can pass out, stop breathing and die. An opioid overdose can take minutes or even hours to occur. A person who is experiencing an overdose may have the following symptoms:

- Slow breathing (less than 1 breath every 5 seconds) or no breathing
- Vomiting
- Face is pale and clammy
- Blue lips, fingernails, or toenails
- Slow, erratic, or no pulse
- Snoring or gurgling noises while asleep or nodding out
- No response when you yell the person's name or rub the middle of their chest with your knuckles

#### HOW TO RESPOND TO AN OVERDOSE:

1. Try to wake the person up by yelling their name and rubbing the middle of their chest with your knuckles (sternum rub).
2. Call 9-1-1. Indicate the person has stopped breathing or is struggling to breathe.
3. Make sure nothing is in the person's mouth that could be blocking their breathing. If breathing has stopped or is very slow, begin rescue breathing.
4. Give Rescue Breathing
  - a. Step 1: Tilt their head back, lift chin, pinch nose shut.
  - b. Step 2: Give 1 slow breath every 5 seconds. Blow enough air into their lungs to make their chest rise.

5. Use naloxone and continue rescue breathing at one breath every 5 seconds.
6. If the person begins to breathe on their own, put them on their side so they do not choke on their vomit.
7. Continue to monitor their breathing and perform rescue breathing if respirations are below 10 breaths a minute. If vomiting occurs, manually clear their mouth and nose.
8. Stay with the person until EMS arrives.

#### WHAT IS NALOXONE?

Naloxone (Narcan®) is a prescription medication that can reverse an overdose that is caused by an opioid drug. When administered during an overdose, naloxone blocks the effects of opioids on the brain and restores breathing. It can be given as an injection into a muscle or as a nasal spray.

Naloxone has no potential for abuse. If it is given to a person who is not experiencing an opioid overdose, it is harmless. If naloxone is administered to a person who is experiencing an opioid overdose, it will produce withdrawal symptoms. Naloxone does not reverse overdoses that are caused by non-opioid drugs.

Naloxone should be stored at room temperature and away from light. The shelf life of naloxone is approximately two years.

#### OVERDOSE RISK FACTORS & PREVENTION

*Opioids include both heroin as well as prescription medications used to treat pain such as morphine, codeine, methadone, oxycodone (Oxycontin, Percodan, Percocet), hydrocodone (Vicodin, Lortab, Norco), fentanyl (Duragesic, Fentora) and hydromorphone (Dilaudid, Exalgo). The following are some common risk factors for opioid overdose as well as some prevention strategies:*

##### Mixing Drugs

Many overdoses occur when people mix heroin or prescription opioids with alcohol and/or benzodiazepines. Alcohol and benzodiazepines (Xanax, Klonopin, Ativan and Valium) are particularly dangerous because, like opioids, these substances impact an individual's ability to breathe. Avoid mixing opioids with other drugs or alcohol. If prescribed an opioid and a benzodiazepine by a prescriber, take only as directed.

##### Tolerance

Tolerance is your body's ability to process a drug. Tolerance changes over time so that you may need more of a drug to feel its effects. Tolerance can decrease rapidly when someone has taken a break from using an opioid. When someone loses tolerance and then takes an opioid again, they are at-risk for an overdose, even if they take an amount that caused them no problem in the past. If you are using opioids after a period of abstinence, start at a lower dose.

##### Physical Health

Your physical health impacts your body's ability to manage opioids. Since opioids can impair your ability to breathe, if you have asthma or other breathing problems you are at higher risk for an overdose. Individuals with liver (hepatitis), kidney problems and those who are HIV-positive are also at an increased risk of an overdose.

##### Previous Overdose

A person who has experienced a nonfatal overdose in the past, has an increased risk of a fatal overdose in the future. To prevent a fatal overdose, teach your family and friends how to recognize and respond to an overdose.

***If you or someone you know needs help, please call 1.833.510.4357 to find an addiction services provider near you.***

## 1<sup>ST</sup> TRIMESTER PRENATAL EDUCATION

### WHAT TO EXPECT

- In general your first office visit should be within the first 8-12 weeks of pregnancy.
- Visits should be every 4 weeks during your first 28 weeks of pregnancy.
- Visits should be every 2-3 weeks during the 29th and 36th weeks of pregnancy.
- Visits should be weekly after 36 weeks of pregnancy.
- Your breasts will get larger and firmer. The nipples will get darker and may develop bumps on them.
- Veins in the breasts may become more noticeable. At the 4th or 5th months your nipple may start giving off a clear or cloudy liquid.
- You may feel nauseous during the first half of your pregnancy. You may also have heartburn. These discomforts can be helped by eating more often. For example, rather than eating three regular meals a day, try eating six small meals each day. Also, try to snack on plain crackers, especially early in the morning before getting out of bed.
- Your moods may change. It is not unusual for a pregnant woman to feel happy one minute, then sad soon after without an apparent reason.
- You may notice pains in your lower belly and hip areas. These are caused by the growth of your uterus.
- You may also experience changes in your legs such as mild swelling, leg cramps, and even possibly develop enlarged blood vessels in your legs (varicose veins). Getting off your feet and elevating your legs whenever possible may help.
- You may notice skin changes, such as stretch marks later in the pregnancy.
- You may get become constipated and have to strain to have a bowel movement. Hemorrhoids may develop. Constipation is best prevented or relieved by including more fiber in your diet.
- Regular sexual relations can be continued as long as it is not causing you to have pain or bleeding. For certain problems or conditions, you may be told to avoid having sex.

### NUTRITION

- Take a prenatal vitamin with folic acid of 400 micrograms daily and iron. Iron supplementation should include iron of 27mg per day with vitamin and food sources.
- Consume dairy products for calcium by eating dairy products, particularly yogurt and hard cheeses, to 1,000mg daily.
- Ideal weight gain is 15-35 pounds over the course of pregnancy or about 300 extra calories a day.
- No soft cheeses such as Feta, Queso Fresco, Brie, Camembert, Blue Veined, Panela, or fresh Mozzarella.
- Avoid cold cuts, lunch meats, hot dogs, meat spreads, and dry sausage unless they are heated to an internal temperature of 165 degrees just before serving.
- Protein to 2-3 servings a day to include enough protein grams that are half of your pre-pregnant weight. protein.
- Vitamin C to 2 servings a day by eating citrus fruits, tomatoes, strawberries, melons, peppers, and potatoes.
- Vitamin A to 770 micrograms per day by eating leafy green vegetables, deep yellow and orange vegetables, milk, and liver.
- Vegetables to 3 servings a day.
- Fruits to 2 servings a day.
- Whole grains to 3 servings a day.
- Iron foods every day by eating red meats or dark green leafy vegetables.
- Drink 8 glasses of water a day.
- Limit caffeine.

## EXERCISE

- Exercise done prior to pregnancy is generally okay. No new exercise programs unless approved by your obstetrical provider.
- Your heart rate should not exceed 130 beats per minute.

## PRENATAL TESTING

- Complete blood count (CBC) screens for blood problems such as anemia (low iron).
- RPR screens for syphilis (a sexually transmitted disease).
- Rubella - tests for immunity (protection) against German measles.
- HBSAG - tests for hepatitis B (a liver infection).
- Urinalysis - tests for kidney infection and bladder infection.
- HIV - screens for antibodies in your blood.
- Cystic Fibrosis - screens for the presence of the CF gene.
- Type and screen - determines your blood type and Rh factor\* (an antigen or protein on the surface of blood cells that causes an immune system response).
- Sickle cell screen.
- Gonorrhea and chlamydia testing.
- Sequential Screening of an ultrasound and blood testing to determine Down Syndrome and Open Neural Tube Defects.

## PREVENTION OF ILLNESS

- Hand washing.
- Stay away from those that are ill with colds, fevers, stomach.
- Meats to be fully cooked and counter tops cleaned. No raw fish products due to Hepatitis concern.
- Do not change a cat litter box and wash hands after handling cats due to Toxoplasmosis..

## SAFETY

- Always wear a seatbelt! Lap belt should be dropped across the thighs and not the abdomen..
- Have someone clean your home or work area of any chemicals or objects that could harm your baby.
- Talk with us about receiving help if you are living with domestic violence.
- Call us for any major traumas, abuse, car wrecks, or falls.
- Do not use a ladder or step stool.
- Please discuss any travel plans with your obstetrical provider.
- Please secure in open and loaded firearms in your house.
- No Jacuzzi, whirlpool, or hot tubs due to the heat

## MEDICATIONS

- Avoid medications, herbs, and supplements.

## VACCINATION

- Vaccinations considered safe to give to pregnant women are Hepatitis B, Influenza, and Tetanus/Diphtheria.



## ALCOHOL/TOBACCO/STREET DRUGS

- No alcohol. Drinking alcohol when you are pregnant can cause birth defects, learning disabilities, behavioral problems, and mental retardation in your baby.
- No smoking. If you are a smoker, we advise you to quit. Tell us about your willingness to quit and past quit attempts so we can help understand what works for you. Let's set a quit date together. You may obtain help by calling 1-800-QUITNOW. Pregnancy complications of smoking can include preterm birth, premature rupture of membranes, vaginal bleeding, and placental abruption. It is a proven fact that women who smoke during their pregnancy give birth to babies whose birth weights are lower than average.
- No street or illicit drugs of any type. If you have a drug problem, please share that with us now. Recovery is available and it starts with being honest to us and your baby. Illegal drugs are passed along to your baby and increase the risk of a baby born with an addiction or serious health problem. You may also call the National Drug and Alcohol Treatment Referral Service at 1-800-662-4357.

## WHEN TO CALL THE PROVIDER OFFICE

- A fever higher than 100.4 degrees Fahrenheit.
- Heavy bleeding, soaking more than one pad an hour for three hours.
- Unusual or severe cramping or abdominal pain.
- Severe or persistent vomiting and/or diarrhea.
- Fainting spells or dizziness.
- Pain, burning, or trouble urinating.
- Unusual vaginal discharge.
- Swelling in your hands, fingers, or face.
- Blurred vision or spots before your eyes.
- One extremity swollen more than the other.
- Severe headaches.
- Pain or cramping in your arms, legs, or chest.

## MEDICATIONS

- No drug can be considered 100% safe during pregnancy.
- Allergy: Benadryl® and Claritan®
- Cold & Flu: Benadryl®, Robitussin®, plain Mucinex®, Vicks Vapor Rub®, Halls Mentho-lyptus® Cough Drops, Tylenol®, Saline nasal spray, and warm salt water gargle.
- Diarrhea: Imodium® (after the 1st Trimester-12 weeks-for 24 hours only)
- Constipation: Citrucil®, Colace®, Fiberall®, Fibercon®, and Metamucil®
- First Aid Ointment: Bacitracin®
- Headache: Tylenol®
- Heartburn: Pepcid AC®, Maalox®, Mylanta®, Titalac®, Tums®, and Zantac®
- Hemorrhoids: Preparation H®, Tucks® pads or ointment, or witch hazel.
- Nausea & Vomiting: Benadryl®, Vitamin B6 100mg tablet, and Sea-Bands®
- Rashes: Benadryl® cream, Hydrocortisone cream or ointment, Aveeno® oatmeal bath
- Sleep: Benadryl®
- Yeast Infection: Monistat®

## REFERENCES

The Cleveland Clinic Foundation (1995-2014). First Trimester.  
Available: [http://my.clevelandclinic.org/ccf/media/files/OB\\_GYN/First-Trimester.pdf](http://my.clevelandclinic.org/ccf/media/files/OB_GYN/First-Trimester.pdf)

## RESOURCES FOR PARENTING / PARENTING SKILLS

Building good parenting skills help parents to encourage children and adolescents to feel positive about themselves and to become the winners they were meant to be.

These resources offer practical solutions for parents as well as tips for improving communication, building positive relationships and other useful parenting skills.

The goal of parenting is to teach kids to develop self-discipline. When parents learn and apply the three Fs of Effective Parenting using the parenting techniques on this page and other resources available to them, they find that a positive relationship is established.

### ADDITIONAL RESOURCES AVAILABLE AT:

<https://childdevelopmentinfo.com/how-to-be-a-parent/parenting/#gs.4mqv8i>

Child Development Institute

<https://childdevelopmentinfo.com/child-psychology/self-esteem/#gs.4n2jvd>

Child Development Institute

<https://www.samhsa.gov/talk-they-hear-you/parent-resources>

<https://www.samhsa.gov/talk-they-hear-you/parent-resources/small-conversations>

## GUIDELINES FOR PARENT - CHILD RELATIONSHIPS

- 1) Try to set a side time on a regular basis to do something fun with your child.
- 2) Never disagree about discipline in front of the children.
- 3) Never give an order, request, or command without being able to enforce it at the time.
- 4) Be consistent, that is, reward or punish the same behavior in the same manner as much as possible.
- 5) Agree on what behavior is desirable and not desirable.
- 6) Agree on how to respond to undesirable behavior.
- 7) Make it as clear as possible what the child is to expect if he or she performs the undesirable behavior.
- 8) Make it very clear what the undesirable behavior is. It is not enough to say, "Your room is messy." Messy should be specified in terms of exactly what is meant: "You've left dirty clothes on the floor, dirty plates on your desk, and your bed is not made."
- 9) Once you have stated your position and the child attacks that position, do not keep defending yourself. Just restate the position once more and then stop responding to the attacks.
- 10) Look for gradual changes in behavior.
- 11) Don't expect too much. Praise behavior that is coming closer to the desired goal.
- 12) Remember that your behavior serves as a model for your children's behavior.
- 13) Reward desirable behavior as much as possible by verbal praise, touch or something tangible such as a toy, food or money.
- 14) Both parents should have an equal share in the responsibility of discipline as much as possible.

## THE “3 Fs” OF EFFECTIVE PARENTING

### Discipline should be:

#### **FIRM:**

Consequences should be clearly stated and then adhered to when the inappropriate behavior occurs.

#### **FAIR:**

The punishment should fit the crime. Also in the case of recurring behavior, consequences should be stated in advance so the child knows what to expect. Harsh punishment is not necessary. Using a simple Time Out can be effective when it is used consistently every time the behavior occurs. Also, use of reward for a period of time like part of a day or a whole day when no Time Outs or maybe only one Time Out is received.

#### **FRIENDLY:**

Use a friendly but firm communication style when letting a children know they have behaved inappropriately and let them know they will receive the “agreed upon” consequence. Encourage them to try to remember what they should do instead to avoid future consequences.

Work at “catching them being good” and praise them for appropriate behavior. Demonstrate in detail how you would like them to behave. Have them practice the behavior. Give them encouragement along with constructive criticism.

Rather than tell them what not to do, teach and show them what they should do. Use descriptive praise when they do something well. Say, “I like how you \_\_\_\_ when you \_\_\_\_.” Be specific. Help your child learn to express how he feels. Say: “You seem frustrated.” “How are you feeling?” “Are you up set?” “You look like you are angry about that.” “It’s O.K. to feel that way.”

Try to see a situation the way your children do. Listen carefully to them. Try to form a mental picture of how it would look to them. Use a soft, confident tone of voice to redirect them when they are upset. Be a good listener: Use good eye contact. Physically get down to the level of smaller children. Don’t interrupt. Ask open ended questions rather than questions that can be answered with a yes or no. Repeat back to them what you heard.

Make sure they understand directions. Have them repeat them back. When possible give them choices of when and how to comply with a request. Look for gradual changes in behavior. Don’t expect too much. Praise behavior that is coming closer to the desired goal. Develop a nonverbal sign (gesture) that your children will accept as a signal that they are being inappropriate and need to change their behavior. This helps them to respond to your prompt without getting upset.

## TEN ADDITIONAL STEPS YOU CAN TAKE TO HELP YOUR CHILD DEVELOP A POSITIVE SELF-IMAGE:

- 1) Teach children to change their demands to preferences. Point out to children that there is no reason they must get everything they want and that they need not feel angry either. Encourage them to work against anger by setting a good example and by reinforcing them when they display appropriate irritation rather than anger.
- 2) Encourage your children to ask for what they want assertively, pointing out that there is no guarantee that they will get it. Reinforce them for asking and avoid anticipating their desires.
- 3) Let children know they create and are responsible for any feeling they experience. Likewise, they are not responsible for others' feelings. Avoid blaming children for how you feel.
- 4) Encourage your children to develop hobbies and interests which give them pleasure and which they can pursue independently.
- 5) Let children settle their own disputes between siblings and friends alike.
- 6) Help your children develop "tease tolerance" by pointing out that some teasing can't hurt. Help children learn to cope with teasing by ignoring it while using positive self-talk such as "names can never hurt me," "teases have no power over me," and "if I can resist this tease, then I'm building emotional muscle." (If your child has significant problems getting along with other children check out No One to Play With).
- 7) Help children learn to focus on their strengths by pointing out to them all the things they can do.
- 8) Encourage your children to behave toward themselves the way they'd like their friends to behave toward them.
- 9) Help your children think in terms of alternative options and possibilities rather than depending upon one option for satisfaction. A child who has only one friend and loses that friend is friendless. However, a child who has many friends and loses one, still has many. This same principle holds true in many different areas. Whenever you think there is only one thing which can satisfy you, you limit your potential for being satisfied! The more you help your children realize that there are many options in every situation, the more you increase their potential for satisfaction.
- 10) Laugh with your children and encourage them to laugh at themselves. People who take themselves very seriously are undoubtedly decreasing their enjoyment in life. A good sense of humor and the ability to make light of life are important ingredients for increasing one's overall enjoyment.

# PREGNANCY:

## Methadone and Buprenorphine



### HOW SAFE IS IT TO TAKE METHADONE OR BUPRENORPHINE (SUBUTEX®) DURING PREGNANCY?

- In the right doses, both methadone and buprenorphine stop withdrawal, reduce craving, and block effects of other opioids.
- Treatment with either methadone or buprenorphine makes it more likely that the baby will grow normally and not come too early.
- Based on many years of research studies, neither medicine has been associated with birth defects.
- Babies born to women who are addicted to heroin or prescription opioids can have temporary withdrawal or abstinence symptoms in the baby (Neonatal Abstinence Syndrome or NAS). These withdrawal symptoms (NAS) also can occur in babies whose mothers take methadone or buprenorphine
- Talk with your doctor about the benefits versus the risks of medication treatment along with the risks of not taking medication treatment.

### IS METHADONE OR BUPRENORPHINE A BETTER MEDICATION FOR ME IN PREGNANCY?

- A pregnant woman and her doctor should discuss both methadone and buprenorphine. The choice may be limited by which medication is available in your community.
- If a woman is already stable on methadone or buprenorphine and she becomes pregnant, doctors usually advise her to stay on the same medication.

Some women are surprised to learn they got pregnant while using heroin, Oxycontin, Percocet or other pain medications that can be misused (known as opioid drugs). You, along with family and friends, may worry about your drug use and if it could affect your baby.

Some women may want to “detox” as a way to stop using heroin or pain medicines. Unfortunately, studies have shown that 8 out of 10 women return to drug use by a month after “detox.” Therefore, most doctors treat opioid misuse in pregnant women with either methadone or buprenorphine. These are long-acting opioid medications that are associated with improved outcomes in pregnancy.

### HOW CAN I GET STARTED ON METHADONE OR BUPRENORPHINE?

- Depending where you live, there may be a special program that offers care to pregnant women who need methadone or buprenorphine. These programs can offer prenatal care and substance use counseling along with your medication.
- Methadone may only be given out by specialized clinics while buprenorphine may also be available from your primary care physician or obstetrician if they have received special training.
- Some women will prefer or benefit from starting these medications while in a residential (inpatient) treatment facility.

### WHAT IS THE BEST DOSE OF METHADONE OR BUPRENORPHINE DURING AND AFTER PREGNANCY?

There is no “best” dose of either medication in pregnancy. Every woman should take the dose of methadone or buprenorphine that is right for her.

- The “right” dose will prevent withdrawal symptoms without making you too tired.
- The right dose depends on how your body processes the medications.
- In pregnancy, you process these medications more quickly, especially in the last several months and this affects what dose you need.
- The dose of methadone usually needs to increase with pregnancy—especially in the third trimester and you may need to take methadone more than once a day.
- There is less known about buprenorphine dose changes in pregnancy, but increases may be necessary.
- The dose does not seem to determine how much NAS a baby will have.
- After delivery, the methadone or buprenorphine dose may remain the same or may decrease as your body returns to its non-pregnant state. This can take up to a few months after delivery.

Your dose should be reduced if it begins to cause sedation. Be sure to discuss whether you are feeling too sleepy with your doctors, nurses, and counselors. *For further information, please see [brochure Childbirth, Breastfeeding and Infant Care: Methadone and Buprenorphine](#).*

## PATIENT EDUCATION REGARDING OTP TRANSFER PROCESS

If you are currently receiving medication assisted treatment from another program and need to transfer to BrightView you should know the following about the transfer process:

- You will have to sign a release of information (ROI) consent for the purpose of authorizing BrightView to contact the previous program you were enrolled in to notify that previous program that you have applied for admission to BrightView's medication assisted treatment program.
- Once you have authorized the release of information to the previous program BrightView will contact the previous program by phone to notify the previous program that you have applied for admission in BrightView's program.
- BrightView will request information to be transferred from the previous program to BrightView within 72 hours. The information requested will include:
  - Medication type;
  - Medication dosage;
  - Length of time in treatment;
  - Current take home regimen or phase level; and
  - Most recent urine drug screens
- BrightView will also request that the previous program stop providing medication assisted treatment if it has not already done so, and only if BrightView has documentation to verify medication type and dosage.
- BrightView will also request that the previous program provide BrightView with written documentation (either a letter or discharge summary) that the previous program has discharged you as a patient. This information shall be provided within 72 hours of receiving the request from BrightView. If the previous program states that it has already discharged you as a patient, BrightView may then admit you for treatment.
- BrightView will document the following in your record:
  - The name of the previous program contacted;
  - The date and time of the contact;
  - The name of the program staff member contacted at the previous program; and
  - The results of the contact.
- If you state you are a visiting patient approved to receive services on a temporary basis, before BrightView provides medication assisted treatment it will contact your other program to determine that it has not already provided you with medication assisted treatment for the same time period and that it will not do so and BrightView will document the following in your record:
  - The name of the previous program contacted;
  - The date and time of the contact;
  - The name of the program staff member contacted at the previous program; and
  - The results of the contact.
- If you state that you are not currently receiving medication assisted therapy from another program then BrightView will proceed with its patient admission procedures.



## WHAT YOU SHOULD KNOW ABOUT HIV & AIDS<sup>^</sup>

<p><b>WHAT IS HIV?</b></p>	<p><b>Human Immunodeficiency Virus (HIV)</b> is a virus that weakens your immune system by destroying specific cells that fight infection and disease. HIV is an infection that progresses in three stages:</p> <table border="1" data-bbox="305 352 1523 743"> <tr> <td data-bbox="305 352 415 422">STAGE 1</td> <td data-bbox="415 352 586 422">Acute HIV infection</td> <td data-bbox="586 352 1523 422">A person with acute HIV may develop flu-like symptoms within 2-4 weeks of infection, with symptoms that may last for several weeks.</td> </tr> <tr> <td data-bbox="305 449 415 548">STAGE 2</td> <td data-bbox="415 449 586 548">Chronic HIV infection</td> <td data-bbox="586 449 1523 548">Once a person's body is infected, it is infected for life. However, with proper medical care, a person with HIV may live nearly as long as someone who does not have HIV. Untreated HIV can progress to AIDS, typically 8-10 years after testing positive for HIV.</td> </tr> <tr> <td data-bbox="305 575 415 743">STAGE 3</td> <td data-bbox="415 575 586 743">AIDS</td> <td data-bbox="586 575 1523 743"><b>Acquired Immunodeficiency Syndrome (AIDS)</b> is the most severe phase of HIV infection. AIDS is diagnosed when the CD4 T cell count falls below 200, or a person experiences an AIDS-defining complication (e.g., serious infection or cancer). Antiretroviral therapy (ART) can prevent HIV from destroying the immune system and advancing to AIDS. Without treatment, people with AIDS can survive about 3 years.</td> </tr> </table>	STAGE 1	Acute HIV infection	A person with acute HIV may develop flu-like symptoms within 2-4 weeks of infection, with symptoms that may last for several weeks.	STAGE 2	Chronic HIV infection	Once a person's body is infected, it is infected for life. However, with proper medical care, a person with HIV may live nearly as long as someone who does not have HIV. Untreated HIV can progress to AIDS, typically 8-10 years after testing positive for HIV.	STAGE 3	AIDS	<b>Acquired Immunodeficiency Syndrome (AIDS)</b> is the most severe phase of HIV infection. AIDS is diagnosed when the CD4 T cell count falls below 200, or a person experiences an AIDS-defining complication (e.g., serious infection or cancer). Antiretroviral therapy (ART) can prevent HIV from destroying the immune system and advancing to AIDS. Without treatment, people with AIDS can survive about 3 years.
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<p><b>WHAT IS AIDS?</b></p>	<p><b>HOW IS HIV TRANSMITTED?</b></p> <ul style="list-style-type: none"> <li>✘ Sexual contact (oral, anal, or vaginal intercourse) with an infected person when blood, pre-ejaculation fluid, semen, cervical/vaginal, and/or anal mucus secretions are exchanged</li> <li>✘ Sharing syringes, needles, cotton, cookers, and other drug injecting equipment with someone who is infected</li> <li>✘ Receiving contaminated blood or blood products (very unlikely after March 1985)</li> <li>✘ An infected mother, not on ART, can pass HIV to her unborn child before or during childbirth, or through breastfeeding</li> <li>✘ Receipt of transplant, tissue/organs, or artificial insemination from an infected donor (very rare)</li> <li>✘ Needle stick or other sharps injury in a health care setting involving an infected person (very rare)</li> </ul>									

### HIV IS NOT TRANSMITTED BY



Air or Water



Saliva, Sweat, Tears, or Closed-Mouth Kissing



Insects or Pets



Sharing Toilets, Food, or Drinks

### EARLY DIAGNOSIS OF HIV INFECTION IS IMPORTANT!

<p><b>GETTING TESTED FOR HIV:</b></p>	<p>Everyone should be tested at least once for HIV. The Centers for Disease Control and Prevention (CDC) recommends persons who report any of the activities listed below should be tested at least yearly:</p> <ul style="list-style-type: none"> <li>✘ A man who has had sex with another man*</li> <li>✘ Injecting not medically prescribed drugs and sharing needles or other drug equipment</li> <li>✘ Exchanging sex for money or drugs</li> <li>✘ Diagnosed with or treated for another sexually transmitted infection, hepatitis, or tuberculosis</li> <li>✘ Having more than one sexual partner since their last HIV test</li> <li>✘ Having unprotected sex or sex with someone who has had unprotected sex</li> </ul> <p>* Sexually active men who have sex with men may benefit from more frequent testing (e.g., every 3–6 months)</p> <p>New infections may be identified as early as 4 weeks with new advances in screening tests. Free anonymous and confidential testing and counseling is available at every health department in Kentucky. If you have HIV, seek care immediately and a provider will help determine the best treatment plan. In many cases, early treatment can enhance a person's ability to remain healthy as long as possible.</p>
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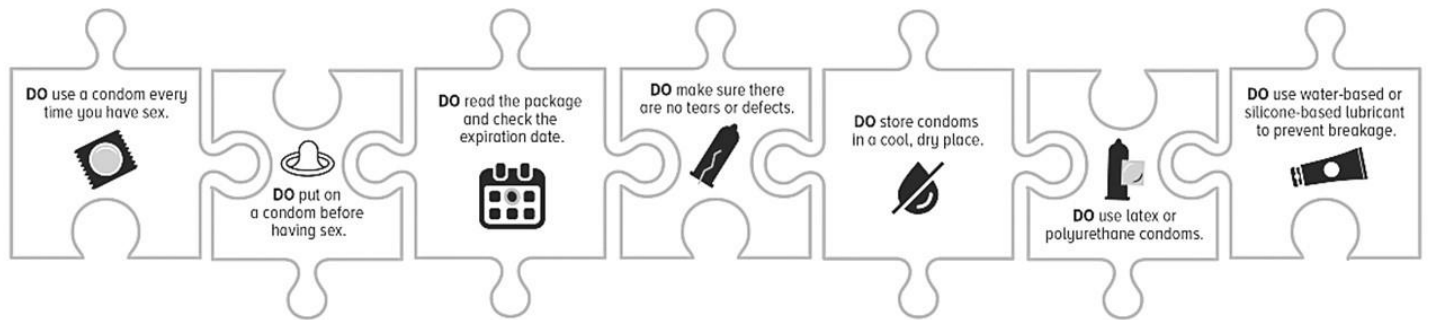


**Remember, you cannot tell whether someone has HIV just by looking at them!**

**HOW CAN I PREVENT HIV?**

- ✘ Educate yourself and others about HIV infection and AIDS
- ✘ Do not share needles or other drug paraphernalia
- ✘ Practice "safer" sex:
  - ✓ Abstinence (not having sex of any kind)
  - ✓ Sex only with a person who does not have HIV, does not practice unsafe sex, or inject drugs
  - ✓ Using either a male or female condom or dental dam (for oral sex)
  - ✓ Do not share sex toys
- ✘ Persons at higher risk can help prevent HIV infections through the use of pre-exposure prophylaxis (PrEP)
- ✘ Exercise universal precautions when coming into contact with HIV infected blood, semen, or vaginal fluid

**HOW TO CORRECTLY USE A MALE CONDOM:**



**WHAT IS PrEP?**

PrEP means taking HIV medications daily (i.e., Truvada, Descovy) by persons who have not been diagnosed with HIV, but who are at risk of acquiring HIV via sex or injection drug use. When taken daily, this medication can effectively stop HIV infection. Persons taking PrEP should continue to use condom for maximum protection.

**WHAT IS PEP?**

Post-exposure prophylaxis (PEP) is an HIV medication taken within 72 hours (3 days) of a potential exposure to HIV. Once prescribed, PEP will be dosed 1-2 times daily for 28 days. PEP is intended for persons who have tested negative for HIV or are uncertain of their HIV status and should only be used in emergency situations.

**WOMEN AND HIV/AIDS**

**All pregnant women should have blood tests to check for HIV infection.**  
 Women diagnosed with HIV who are not on treatment can pass HIV infection to their babies during pregnancy, labor and delivery, and through breastfeeding of passing HIV to the baby to 1% or less if they practice all of the following:

- ✘ Take ART daily
- ✘ Give HIV treatment to her baby for 4-6 weeks after giving birth
- ✘ Do not breastfeed or pre-chew her baby's food

**UNDETECTABLE = UNTRANSMISSIBLE**

Persons with HIV who take their HIV medicine as prescribed may remain virally suppressed or undetectable and healthy, with effectively no risk of sexually transmitting HIV to their HIV-negative partners.

**LIVING HEALTHY WITH HIV**

Begin treatment as soon as possible and take prescribed medications daily. Maintaining an undetectable viral load is the key to living a longer, healthier life.

- ✘ Healthy living behaviors for the general public are even more important for those living with HIV:
  - ✓ A healthy diet provides energy and nutrients a person's body needs to fight disease and infections (It may also improve absorption of prescribed medications and may help offset potential side effects.)
  - ✓ Exercise strengthens the immune system to better combat infections
- ✘ Discordant couples are at higher risk of HIV transmission:

<b>HIV Negative Partner Should:</b>	<ul style="list-style-type: none"> <li>○ Be routinely tested for HIV</li> <li>○ Ask their health care provider about PrEP</li> </ul>
<b>HIV Positive Partner Should:</b>	<ul style="list-style-type: none"> <li>○ Take ART daily as prescribed</li> </ul>
<b>Both Partners Should:</b>	<ul style="list-style-type: none"> <li>○ Use condoms during sex</li> <li>○ Not engage in sex with other people</li> </ul>

**THIS AGENCY PROVIDES QUALITY SERVICES TO ALL PATIENTS, REGARDLESS OF HIV STATUS.**

**IF YOU NEED MORE INFORMATION CALL:**

**1-800-CDC-INFO (232-4636) | 1-888-232-6348 TTY**

**Kentucky HIV/AIDS Program 502-564-6539**

-or-

Your local health department's HIV/AIDS Coordinator

^retrieved 6/17/2020 from: <https://www.cdc.gov/hiv/basics/>

## HOW TO HELP CHILDREN AND TEENS DEVELOP HEALTHY SELF-ESTEEM

Self-esteem is how we feel about ourselves, and our behavior clearly reflects those feelings.

A child or teen with high self-esteem will be able to:

- act independently
- assume responsibility
- take pride in his accomplishments
- tolerate frustration
- attempt new tasks and challenges
- handle positive and negative emotions
- offer assistance to others

A child with low self-esteem will:

- avoid trying new things
- feel unloved and unwanted
- blame others for his own shortcomings
- feel, or pretend to feel, emotionally indifferent
- be unable to tolerate a normal level of frustration
- put down his own talents and abilities
- be easily influenced

Parents, more than anyone else can promote their child's self-esteem. It isn't a particularly difficult thing to do. In fact, most parents do it without even realizing that their words and actions have great impact on how their child or teenager feels about himself. Here are some suggestions to keep in mind.

Teach your child about decision-making and to recognize when he/she has made a good decision. Children make decisions all the time but often are not aware that they are doing so. There are a number of ways parents can help children improve their ability to consciously make wise decisions. Help the child clarify the problem that is creating the need for a decision. Ask him questions that pinpoint how he sees, hears, and feels about a situation and what may need to be changed. Brainstorm the possible solutions. Usually there is more than one solution or choice to a given dilemma, and the parent can make an important contribution by pointing out this fact and by suggesting alternatives if the child has none. Allow the child to choose one of the solutions only after fully considering the consequences. The best solution will be one that solves the problem and simultaneously makes the child feel good about himself or herself. Later join the child in evaluating the results of that particular solution. Did it work out well? Or did it fail? If so, why? Reviewing the tactics will equip the child to make a better decision the next time around.



## Notice of Federal Requirements Regarding the Confidentiality of Substance Use Disorder Patient Information

The confidentiality of substance use disorder patient records maintained by this program is protected by federal law and regulations. Generally, the program may not say to a person outside the program that a patient attends the program, or disclose any information identifying a patient as an alcohol or drug abuser unless:

1. The patient consents in writing; **or**
2. The disclosure is allowed by a court order accompanied by a subpoena; **or**
3. The disclosure is made to medical personnel in a medical emergency or to qualified personnel for research, audit, or program evaluation; **or**
4. The patient commits or threatens to commit a crime either at the program or against any person who works for the program,

Violation of federal law and regulations by a program is a crime. Suspected violations may be reported to the United States Attorney in the district where the violation occurs.

Federal law and regulations do not protect any information about suspected child abuse or neglect from being reported under state law to appropriate state or local authorities.

**The releases of information will remain active and valid for one year from the date of signature OR until 90 days after discharge (whichever comes first) OR until a specific date, event, or condition as listed on the form. There are two ways to revoke a release of information: Come in to the BrightView facility where you were scheduled to receive treatment and sign the revocation, or fax in a written statement with your name, signature, date and release(s) you would like to be revoked.**

(See 42 U.S.C. §290dd-2 for federal law and 42 C.F.R. Part 2 for federal regulations governing Confidentiality of Substance Use Disorder Patient Records.)



BrightView Self-Pay Bundled OBOT/OTP Services	
Service Type	
Admission Medical Visit	
Follow-Up Medical Visit	
Clinical Assessment	
Individual Counseling	
Group Therapy	
Urine Pregnancy Screening	
Drug Screen	
Confirmatory Lab Testing	
Case Management	
Withdrawal Management	
Smoking Cessation	
Point of Care Urine Screens	
Alcohol Breath Tests	
Buprenorphine Administration or Methadone Administration (OTP Only)	
Buprenorphine Dispensed or Methadone Dispensed (OTP Only)	
<b>Monthly OBOT/OTP Bundle Charge</b>	<b>\$1,540</b>
Less: Prompt Pay Discount	60%
Less: Credit Card on File Discount	35%
<b>Monthly OBOT/OTP Bundle Cost – Post-Discount</b>	<b>\$400</b>

Payment Summary	
	OBOT/OTP
Monthly Option	\$400
Weekly Option	\$100 per week
Bi-Weekly Option	\$200 every other week